

# **Tips to ensure you receive your feedbacks**

ISP's (Internet service providers), e-mail services and IT departments all try their hardest to protect us from spam, but this means sometimes e-mails you actually want get lost. Luckily, there are ways to ensure you get your feedback:

## **Resizing**

Resizing is also an important factor; some ISPs will have limits on email sizes. Please study the resizing information, your personal tutor will help you with this, if you have any problems.

## **Your e-mail software**

Put your personal tutor's email address in your 'safe sender' list. You may also want to put the domain digitalmasterclass.co.uk in the list. Hotmail & Gmail users add our e-mail to your address book and you will always get the email.

## **Your anti-spam software**

Anti-spam software – if you have anti spam software running on your machine such as Norton or Spam Assassin, Put your personal tutor's email address in your 'safe sender' list. You may also want to put the domain digitalmasterclass.co.uk in the list.

## **If all else fails get a new e-mail address**

If all else fails, get a new e-mail address, we recommend gmail, as it offers big storage and so far we've had no complaints from gmail users that they don't receive the e-mail.